



POP3/IMAP Email Service

Getting Started Guide

Welcome to IEDGE.

Thank you for choosing IEDGE as your email service provider!

We're glad you've decided to join our community, and we're excited to help you get started with your POP3/IMAP email service.

The objective of this guide is to help you setup your POP3/IMAP email account on your computer and mobile device.

This guide will contain the following tutorials:

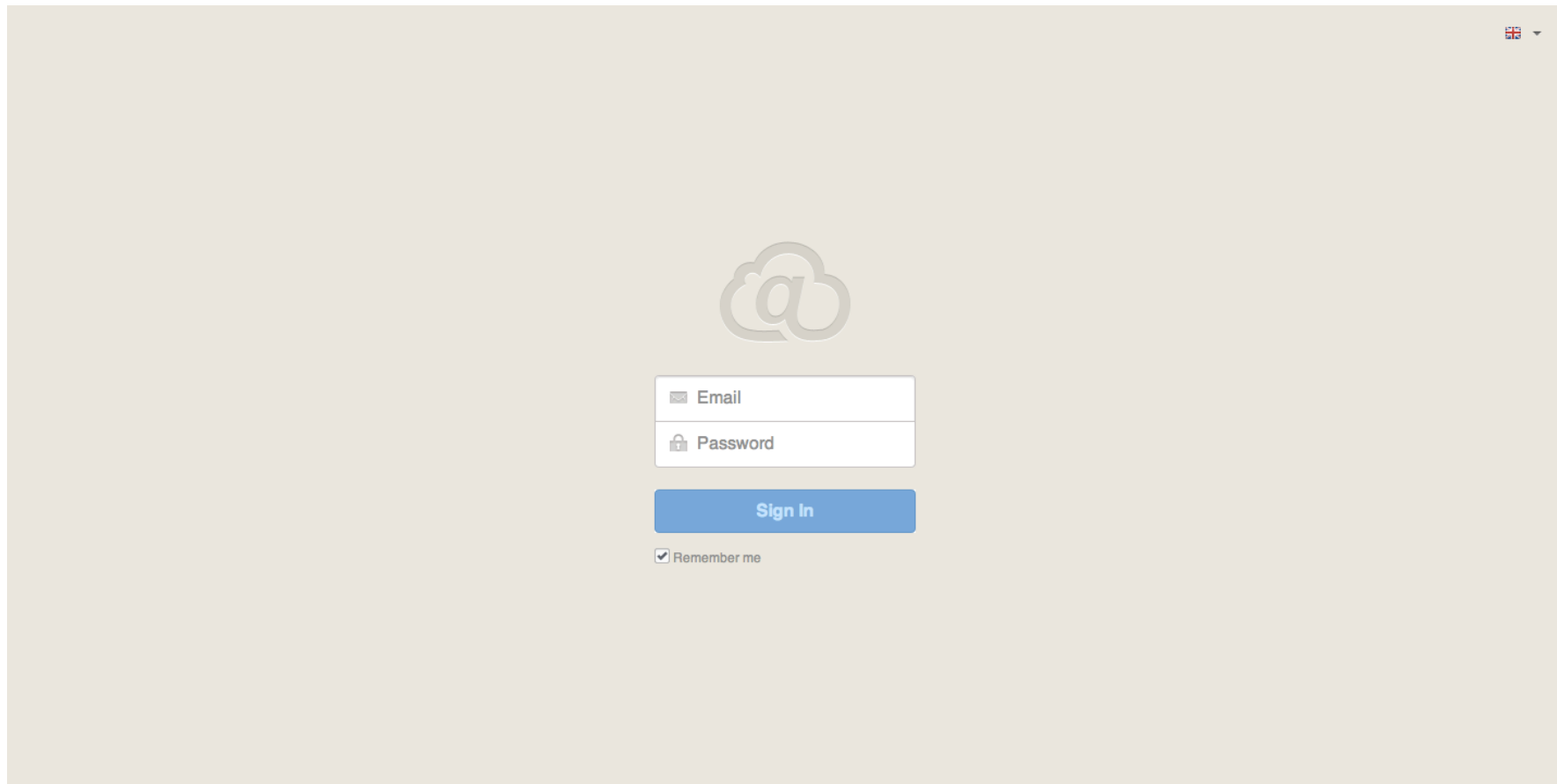
- Logging in your account the first time
- Setup your POP3/IMAP email on your mobile device (iPhone/iPad)
- Setup your POP3/IMAP email on your mobile device (Android)
- Modify DNS Records for External Domain Names

Need Assistance?

If at anytime you have any questions or require any assistance with setting up your account, please feel free to send us an email to service@iedgecorp.com

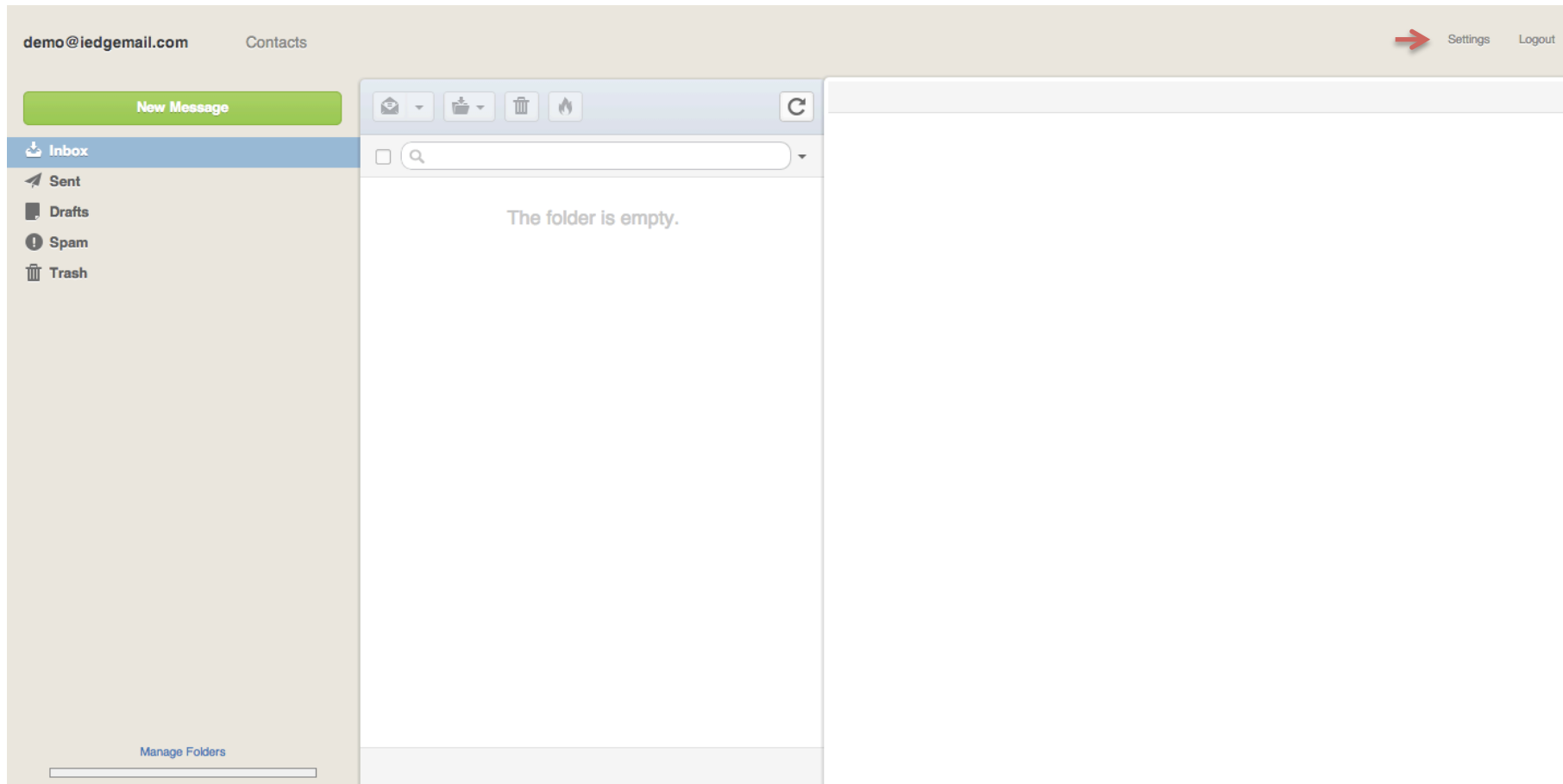
Logging in your account the first time

1. Go to <http://login.iedgemail.com> and login with your email address and password.



The image shows a login page with a light beige background. In the top right corner, there is a small flag icon and a dropdown arrow. In the center, there is a logo consisting of a cloud with an '@' symbol inside. Below the logo, there are two input fields: the first is labeled 'Email' with an envelope icon, and the second is labeled 'Password' with a lock icon. Below these fields is a blue 'Sign In' button. At the bottom, there is a checkbox labeled 'Remember me' which is checked.

2. Next, we'll proceed to change your default password. Click on the **Settings** link on the top right hand corner after you login.



3. Click on **Email Accounts** on the left, then click on the **Change Password** button.

demo@iedgmail.com Contacts Settings Logout

Common

Email Accounts

Email accounts settings

demo@iedgmail.com

Properties Manage Folders Signature

Your name

* IMAP Server 127.0.0.1 * Port 143

* Login demo@iedgmail.com

* Password

* SMTP Server 127.0.0.1 * Port 25

☒ Use SMTP authentication

Change password

Remove account

If this account is removed, all your settings, contacts and calendars will be deleted. But this won't delete the e-mail account from the mail server itself, and you'll still be able to use other mail programs to access your e-mails.

Save

4. Enter your current password and new password into the respective textboxes and click on the **Save** button.

The screenshot shows the 'Email accounts settings' dialog box for the account 'demo@iedgmail.com'. The 'Properties' tab is active, displaying fields for 'Your name', 'IMAP Server' (127.0.0.1), 'Login' (demo@ie), 'Password', and 'SMTP Server' (127.0.0.1). A checkbox for 'Use SMTP authentication' is checked. Below these fields are buttons for 'Change password' and 'Remove account'. A modal overlay is present for changing the password, with fields for 'Current password', 'New password', and 'Confirm new password', each followed by a masked input field (dots). A red arrow points to the 'Save' button in the modal. The main dialog also has a 'Save' button at the bottom right. The background shows a sidebar with 'Common' and 'Email Accounts' sections, and a top bar with 'demo@iedgmail.com', 'Contacts', 'Settings', and 'Logout'.

demo@iedgmail.com Contacts Settings Logout

Common

Email Accounts

Email accounts settings

demo@iedgmail.com

Properties Manage Folders Signature

Your name

* IMAP Server 127.0.0.1

* Login demo@ie

* Password

* SMTP Server 127.0.0.1

☒ Use SMTP authentication

Change password

Remove account

If this account is removed, all your settings, contacts and calendars will be deleted. But this won't delete the e-mail account from the mail server itself, and you'll still be able to use other mail programs to access your e-mails.

Save

Current password

New password

Confirm new password

Save Cancel

5. Once your password has been changed, we will now set the display name that will be shown to others when your emails are being sent out. Type in the name you would like others to see into the **Your name** textbox and click on the **Save** button.

demo@iedgmail.com Contacts Settings Logout

Common

Email Accounts

Email accounts settings

demo@iedgmail.com

Properties Manage Folders Signature

Your name Richard Williams

* IMAP Server 127.0.0.1 * Port 143

* Login demo@iedgmail.com

* Password

* SMTP Server 127.0.0.1 * Port 25

☒ Use SMTP authentication


Change password

Remove account

If this account is removed, all your settings, contacts and calendars will be deleted. But this won't delete the e-mail account from the mail server itself, and you'll still be able to use other mail programs to access your e-mails.

Save

6. Congratulations! You're done with the setup of your email account. Click on your email address at the top left hand corner to return to your mailbox view.

demo@iedgmail.com  Contacts Settings Logout

Common

Email Accounts

Email accounts settings

demo@iedgmail.com

Properties Manage Folders Signature

Your name Richard Williams

* IMAP Server 127.0.0.1 * Port 143

* Login demo@iedgmail.com

* Password

* SMTP Server 127.0.0.1 * Port 25

☒ Use SMTP authentication

[Change password](#)

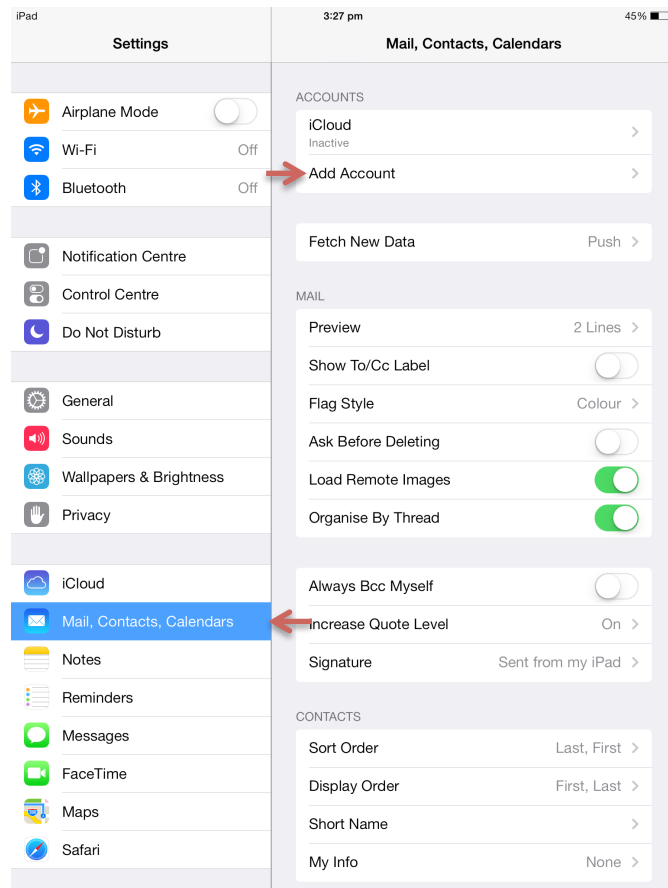
[Remove account](#)

If this account is removed, all your settings, contacts and calendars will be deleted. But this won't delete the e-mail account from the mail server itself, and you'll still be able to use other mail programs to access your e-mails.

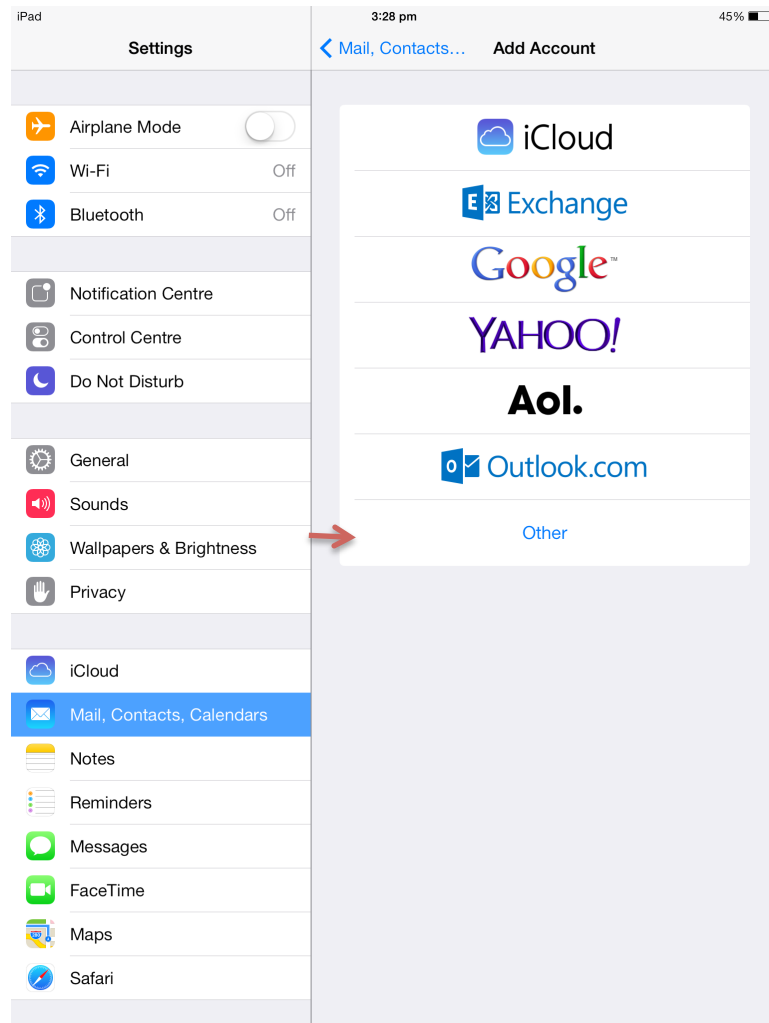
Save

Setup POP3/IMAP email on your mobile device (iPhone/iPad)

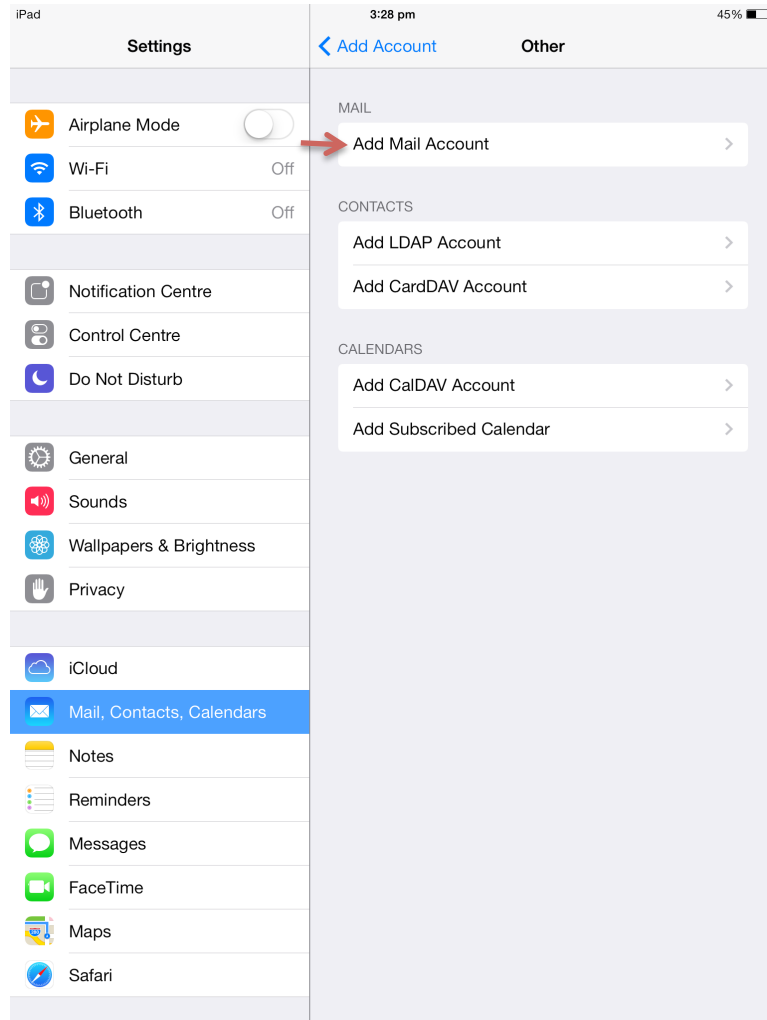
1. Go to **Settings -> Mails, Contacts, Calendars -> Add Account** on your iPhone/iPad.



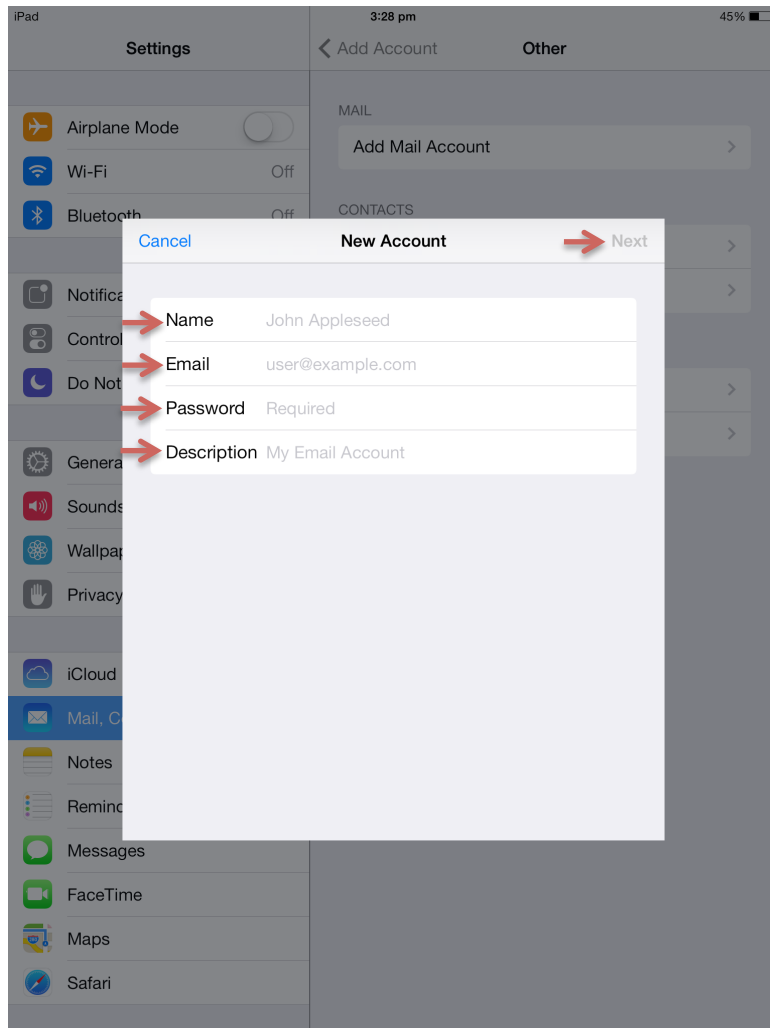
2. Select **Other**.



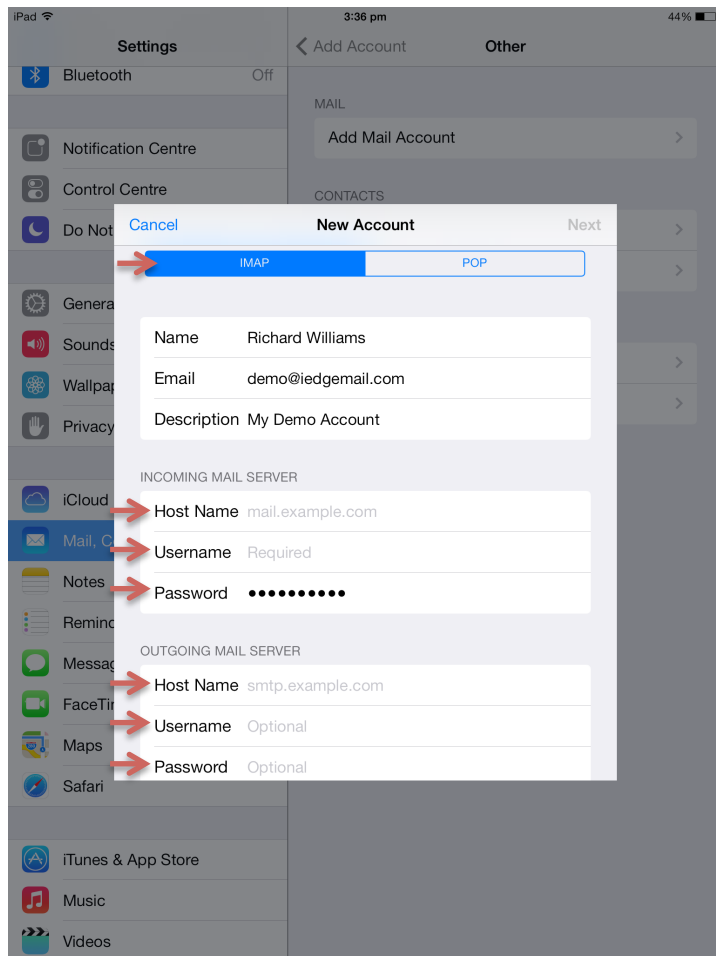
3. Select Add Mail Account.



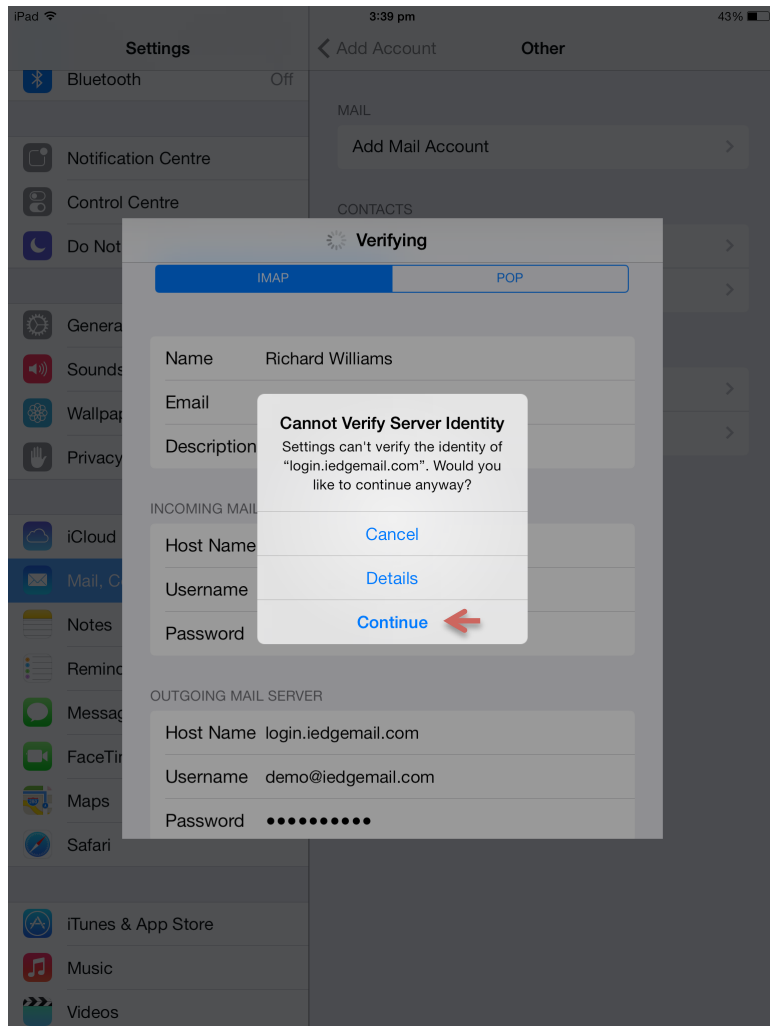
4. Enter your **Name**, **Email Address**, **Password** and **Description** then click on **Next**.



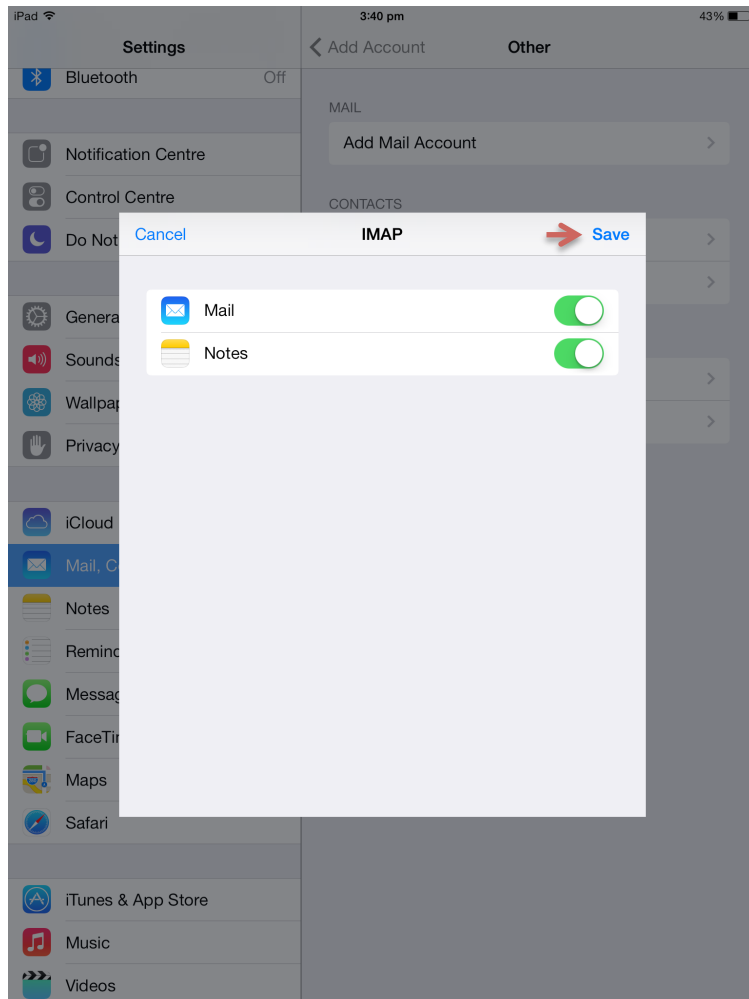
5. Make sure **IMAP** is selected. Fill in the **Host Name**, **Username** & **Password** for both incoming and outgoing mail server settings. The Host Name is **login.iedgemail.com**, and the username is your email address. Once done, click on **Next**.



6. If you receive a prompt that says Cannot Verify Server Identity, click on **Continue**, otherwise proceed to the next step.

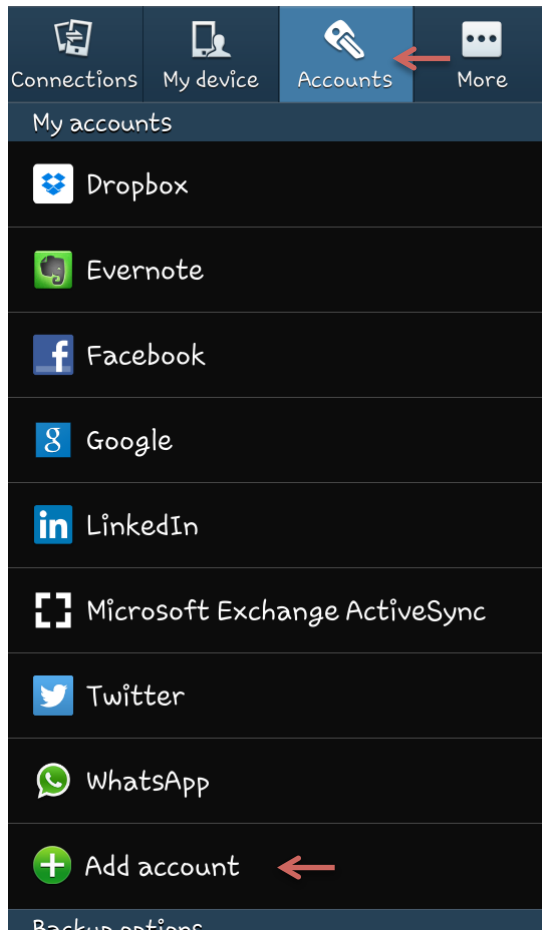


7. Click on the **Save** button to complete your setup.

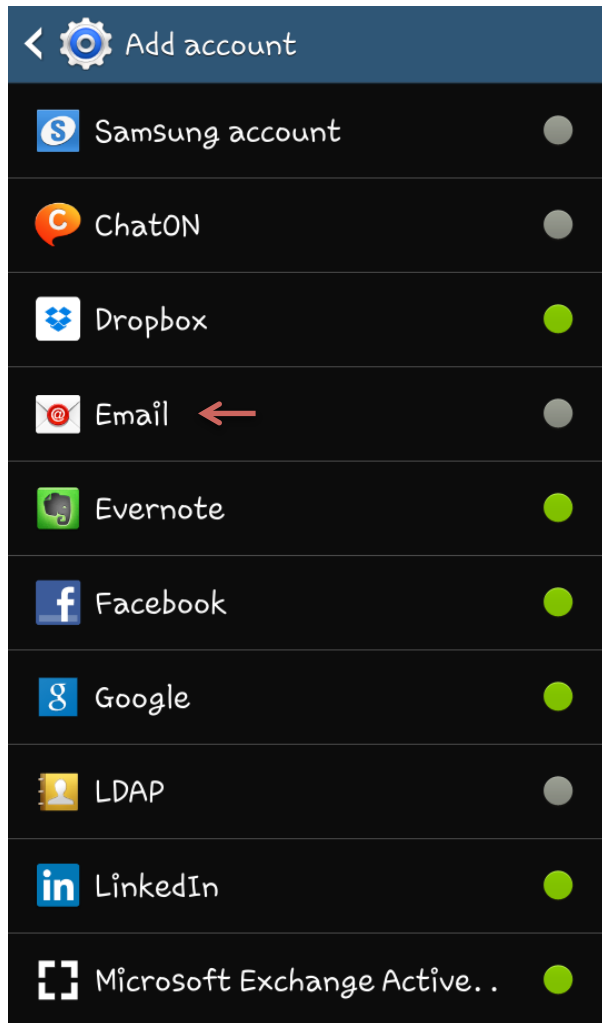


Setup POP3/IMAP email on your mobile device (Android)


1. Go to your device **Settings**. Select the **Accounts** tab, then click on **Add account**.



2. Select **Email**.



3. Enter your email address and password, then click on **Next**.

 Set up email

You can configure email for most accounts in a few steps

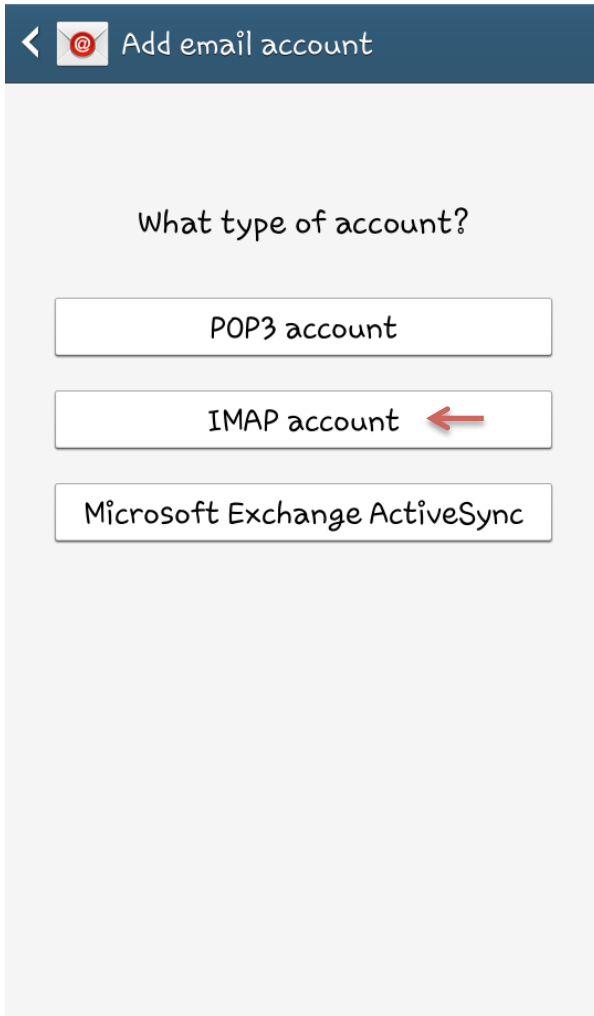
☐ Show password


☐ Send email from this account by default

Manual setup

Next 

4. Select **IMAP Account**.



<  Add email account



What type of account?

POP3 account


IMAP account ←

Microsoft Exchange ActiveSync


5. Fill in your **Email Address, Username, Password & IMAP server** for the incoming server settings. Use your email address as the username and **login.iedgemail.com** as the IMAP server. Leave the rest of the fields default. Once done, click on **Next** button below.

  Incoming server settings


Email address

demo@iedgemail.com 


Username

demo@iedgemail.com 

Password

..... 

IMAP server

login.iedgemail.com 



Security type

None


Port

143

6. Fill in the **SMTP server**, **Username** & **Password** fields for the outgoing server settings. The SMTP server is **login.iedgmail.com** and the username is your email address. Leave the rest of the fields default. Once done, click on the **Next** button below.

  Outgoing server settings

SMTP server

login.iedgmail.com 

Security type


None

Port


587

☒ Require sign-in



Username

demo@iedgmail.com 

Password

..... 

7. Configure your preferred account options. The Sync schedule & Peak schedule is how often you want your device to download your emails automatically. If you are unsure, just leave it the settings as default. Once once, click on the **Next** button below.

  Account options

Sync schedule

Every 15 minutes

Peak schedule

Every 15 minutes

☒

 Sync Email

☐


 Send email from this account by default

☒

 Notify me when email arrives

☐

 Automatically download attachments when connected to Wi-Fi

Next 

8. Lastly, enter a descriptive name for your account (for your own reference) and your display name for outgoing messages. Click on **Done** to complete the setup.



Set up email

Your account is set up, and email is on its way

Give this account a name (Optional)

demo@iedgemail.com



Your name (Displayed on outgoing mess

Richard Williams



Done



Modify DNS Records for External Domain Names

If your domain name is hosted with an external DNS provider, you need to make the following DNS changes to direct your domain name's mail flow to our mail servers. Depending on your DNS provider's configuration, it may take up to 24 hours for the changes to take effect.

1. Modify the MX records

Remove any existing MX records and add the following new MX record:

mx5.iedgemail.com

Note: Set the priority of the MX record to a value of 10

2. Modify the TXT record

Remove the existing TXT record and add the following new TXT record:

v=spf1 include:spf.iedgemail.com -all